

IN-HOME TUTORING INFORMATION PACK 2025

*Giving parents
peace of mind
since 2012*

*"The improvement that I have
seen in my child has absolutely
blown me away." - Georgia*

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HOW CAN TUTOR2YOU HELP



Identify knowledge gaps

with industry leading diagnostic assessments



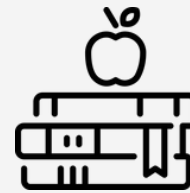
Faster results

by developing personally tailored lesson plans



Free in-home consultation and assessment

with your local tutor to make sure they're the perfect fit for your child



Improve confidence and motivation

with ongoing one-on-one mentoring



WHAT YOU CAN EXPECT



We guarantee to respond to every enquiry within 1 business day



Your own dedicated customer service representative and their direct number



Regular contact from our team throughout the course of the term



100% Transparency

- No hidden charges
- Flexible payment options
- No lock in contracts



THE TUTOR2YOU DIFFERENCE

We approach education with a proactive philosophy, to give your child the opportunity to discover how they learn best and the skills they need to succeed. Using a broad range of scientifically based learning strategies and techniques, your child will learn the skills they need to absorb information faster and more effectively.

We believe students must be given the opportunity to learn from their mistakes. Using industry leading diagnostic assessments, including learning styles, learning skills and subject specific assessments, your child's tutor can focus on core knowledge gaps in order to ensure a solid foundation.

“*Giving parents peace of mind since 2012*”



We thrive for lasting results by improving not only your child's knowledge and understanding of what they learn, but how they learn it. One-on-one mentorship improves confidence and maintains motivation, providing a holistic approach.

4 STEP STUDENT SUCCESS BLUEPRINT

This is what makes us different.

We teach and support students following our "Student Success Blueprint" that provides a proven process for achieving results, by developing a tailored plan to achieve them and a mentor to help your child get there by leveraging the 3 Educational pillars that underpin every successful student.



4 STEP STUDENT SUCCESS BLUEPRINT

LOCATE

Most students are tested too infrequently, so therefore they are unable to identify where they are at before they move on, rather than ensuring that they know and understand the content. But like a plane looking to take off, you must first identify a clear starting point before you chart a course to the destination.

CONSOLIDATE

Once we've identified where the students are at, we can work to chart a course to their goals. This and this game plan typically involves 2 or more of our 3 learning pillars of knowledge, skills and environment. So this step acts to consolidate a student's current knowledge by closing any knowledge gaps or areas of uncertainty.

ACCELERATE

Just like the best sports teams on the planet, they all begin with a game plan, but success boils down to execution. This step is about giving students the skills they need to catch up and stream ahead, to study more efficiently and effectively. Without these, it's like being asked to bake a cake but without a recipe, you'll only be able to produce something of a similar standard to what you've done before and students who've fallen behind will continue to do so.

VALIDATE

The last step arguably the most important is to validate. Students are taught the information that they need to know but frequently performance indicators are too infrequent. What matters most is progress and retention. But over time, the goalposts move, so it's important that your child's game plan adapts and continue to identify those areas for development.



HOW WE COMPARE

	Tutor2You	Kip McGrath	Fruition	Tutoring for Excellence	Personal Tutors	Scooter Tutor
Trained & Certified Tutors	✓	✓	✓	✓	✓	✗
Maths & English Diagnostic Assessments	✓	✓	✓	✗	✗	✗
Learning Style Assessments	✓	✗	✗	✗	✗	✗
Learning IQ Assessments	✓	✗	✗	✗	✗	✗
In-home One-on-One Lessons	✓	✗	✗	✓	✗	✗
Individual Student Reports	✓	✓	✗	✗	✗	✗
No Obligation In-home Consultation	✓	✗	✗	✗	✗	✓
Study Skills Training Program	✓	✓	✗	✗	✗	✗
Customised Learning Programs	✓	✓	✗	✗	✗	✗

Note: Survey conducted during September 2016. All companies surveyed in response to how they would approach lessons for a year 9 student struggling with maths.

INDUSTRY LEADING

DIAGNOSTIC ASSESSMENTS

Diagnostic assessments to help your child catch up and get ahead



Drawing from over 2000 resources you'll receive 100% tailored reports & programs to suit your child's needs.



Learning IQ and Learning Style assessments ensure your tutor speaks your child's language, improving effectiveness and maximising your tutoring investment.



Know your child's progress every step of the way with weekly updates from your tutor



An industry leading Aus-Industry approved R&D project.

TUTORS

Each and every one of our tutors undergo a stringent application and vetting process including:



A detailed application and screening process covering our three pillars of academic expertise, communication and values fit.



Successful completion of our 18 step Training & Certification Program



Mandatory phone and face to face interviews



Currently hold all relevant Working With Children Checks

"I'm doing a bit of boasting here, but also this is to say a very big thank you to Tutor2You and Tracey for the wonderful job she has done tutoring Josh. His teacher told me that he has straight A's on his report card, that his improvement has been out of sight this term and, best of all, he has won the Academic Excellence Award for his grade."

- Amanda R. (T2Y Client)



HOW WE FIND THE 'RIGHT' TUTOR



Discovery call

- ✓ Your Student Success Consultant will take the time to understand what you need.



Allocation & Introduction

- ✓ Your hand-picked tutor will call to introduce themselves.
- ✓ Book your no-obligation success planning session.



Gap Diagnostics

- ✓ Pin-point any knowledge gaps holding your child back with industry leading Maths & English Diagnostic assessments.



Success Planning Session

- ✓ Using Tutor2you's proprietary Student Success Blueprint, plan for your child's success.

THE TUTOR2YOU GUARANTEE

Meet your tutor without paying a cent, and if you're not 100% satisfied, we'll find you another free of charge.

If at any time you're not 100% satisfied with your child's progress, we'll find you an alternative tutor to achieve your goals



2025 IN-HOME TUTORING PRICING

Our **100% flexible pricing** means we tailor the perfect booking to suit the whole family so you save money

	Pre-Paid	Pay-As-You-Go (PAYG) (Post-Paid)	Standard Rate
First hour per week	\$81.00 / hr	\$83 / hr	\$85.00 / hr
Need more hours? <i>Extra hours at one low rate</i>	\$65.00 / hr	\$67.5 / hr	

Example: 2 hours per week x 8 weeks - Pre-Paid = \$1,168 (Saving \$192!)

Notes

1. All prices Include GST
2. Direct debit fees apply to Pay-As-You-Go bookings and vary depending on the chosen method of payment
3. Full terms and conditions are included in this information pack

BONUS - Future Minds Club

The Future Minds Club provides access to our best training, courses, and tools to help you empower your child and help them Build Confidence, Gain Motivation & Improve Results. Access Includes:

- Access to monthly on-demand interviews and webinars with thought leaders, educators and experts
- On-demand access to our resources database for your child
- Study Skills Course 2nd Edition of our highly popular study skills program
- 8 Week Student Study Challenge
- The Successful Students Weekly Checklist, and so much more...

Find Out How To Qualify For The Future Minds Club Today!

The Tutor2you Difference

- | | |
|---|--|
| <input checked="" type="checkbox"/> Updates from your tutor after EVERY lesson | <input checked="" type="checkbox"/> Cancel at any time and receive a refund on unused lessons |
| <input checked="" type="checkbox"/> A dedicated education consultant as your designated contact | <input checked="" type="checkbox"/> Extra lessons at one low hourly rate... perfect for families or around exam time |
| <input checked="" type="checkbox"/> Only pay for what you use (even with prepaid) | <input checked="" type="checkbox"/> Absolutely NO lock in contracts |

TERMS & CONDITIONS

GENERAL

1. Tutor2you Australia Pty Ltd is an Australian Business (ABN: 81 166 455 572) with its head office in Brisbane QLD.
2. Throughout this document 'Our' and 'We' refers to Tutor2you. 'You' and 'Your' refers to the client either reading this or receiving services.

TUTORS

3. All of our tutors are certified to work with children and hold valid working with children checks
4. Our recruitment process includes thorough screening, including both a phone and face to face interview with every tutor.
5. Although we work hard to ensure the right fit for your child, if for any reason, you're not 100% happy with your tutor during your consultation or throughout the course of your booking, we'll happily arrange another consultation with an alternative tutor.

BOOKINGS

6. Standard

- a. Standard lesson rates apply to any bookings less than 4 weeks in duration and are booked and invoiced in advance at our published standard rate.
- b. Due to their nature, standard bookings are unable to be conducted as structured remedial or extension programs.

7. Pay As You Go (PAYG) – (Post Paid)

- a. PAYG bookings are only available on direct debit and direct debit fees will apply and vary depending on payment type chosen.
- b. Payment Plans are only available when setting up a direct debit via Integrapay.
- c. PAYG bookings are made in advanced but invoiced weekly in arrears based on usage.
- d. Pricing is valid for each calendar week Monday to Sunday inclusive.
- e. Note that in the event that a session report is delayed, a lesson may not be invoiced until the following week, however it will be invoiced at the appropriate rate as if it had been invoiced on schedule.
- f. Invoices are issued every Tuesday and the direct debit will be charged on the Wednesday at the published PAYG rate at the time of invoicing.
- g. Upon the issue of the first invoice, you will be required to set up a direct debit via Integrapay online using either a bank account or credit card when paying the first invoice.
- h. Once set up, direct debit payments will be charged to the nominated account on the due date of any subsequent invoices.
- i. Lessons may be rescheduled throughout the course of the booking in accordance with these terms.

8. Pre-Paid

- a. Prepaid packages must be paid up-front for a minimum of 4 weeks or more.
- b. Prepaid booking fees are based on the forecast booked usage and calculated using the published rates for first and subsequent hours
- c. Pre-paid bookings will be invoiced in one invoice due on or before the start of the booking.
- d. Where a second specialist tutor is required, a secondary booking may be added at the subsequent rates.
- e. Each booking will be issued with a separate invoice
- f. Packages are only valid for one term at a time, and the holidays either side.
- g. Lessons may be rescheduled throughout the course of the booking in accordance with these terms at no extra cost.
- h. Unused lessons are refundable at the completion of the term, or cancellation of the booking following a recalculation of the booking fee in accordance with the pricing structure at the discretion of Tutor2you.
- i. Prepaid bookings cancelled prior to a minimum of 4 weeks will incur the standard rates at the time of the cancellation and any remaining credit will be refunded.
- j. Payment can be made via a bank direct deposit to the bank account listed on the invoice using the invoice number as the reference.
- k. Alternatively, payment may be made online via our payment processor Integrapay via either credit card, from a bank account (Note: Processing charges do apply and are administered by Integrapay and confirmed on the checkout screen prior to payment)

9. Early Bird Discounts

- a. From time to time Tutor2you may make Early Bird offers available.
- b. These offers are made on strict up-front payment terms, and due payable by the Early Bird Cut-Off Date, published at the time of booking and irrespective of when lessons begin.
- c. Failure to pay by the early bird cut-off date will result in forfeiture of the early bird discount.

10. Payment Terms

- a. Dishonours - Failed or rejected transfers will incur a \$10 Dishonour Fee.
- b. Overdue lessons fees may be reverted to the standard rate if more than 7 days overdue.
- c. Interest charged on overdue bills at 10%p.a. compounding monthly from the date of the invoice.
- d. Where overdue invoices exceed 28 days, debt collection may be initiated and additional debt collection fees may be levied by our collection agency.

TERMS & CONDITIONS

INTEGRAPAY

a. Integrapay is a fully PCI compliant payment processor. To learn more about their security visit <https://www.integrapay.com.au/security-compliance/>

CANCELLATION & REFUNDS

11. We understand that from time to time things are going to come up, as such:

- a. Lessons rescheduled or cancelled 2 hours or more prior to the scheduled start time of the lesson will receive a full credit.
- b. Lessons rescheduled or cancelled within 2 hours of the scheduled start time will incur a fee equivalent to 0.5 hours at the prevailing booking rate in order to compensate the tutors for the lost opportunity.
- c. Lessons cancelled after the tutor has arrived will incur a minimum fee of 1 hour at the prevailing booking rate.

12. Upon completion or cancellation of a booking, a full credit of any unused hours will be issued in accordance with the relevant Package rates.

13. Cancellation fees may be waived at the absolute discretion of management in extenuating circumstances.

14. Refunds of outstanding credit will be processed on request and may take up to two weeks from the provision of bank details.

SOLICITATION

15. Whilst a client of Tutor2you and for a period of six (6) months thereafter you agree not to directly or indirectly attempt to engage a current or past Tutor of Tutor2you with the purpose of circumventing Tutor2you.

CHANGES TO TERMS

16. Tutor2you reserves the right to change these terms at any time. Current terms and conditions will always be displayed on the website.