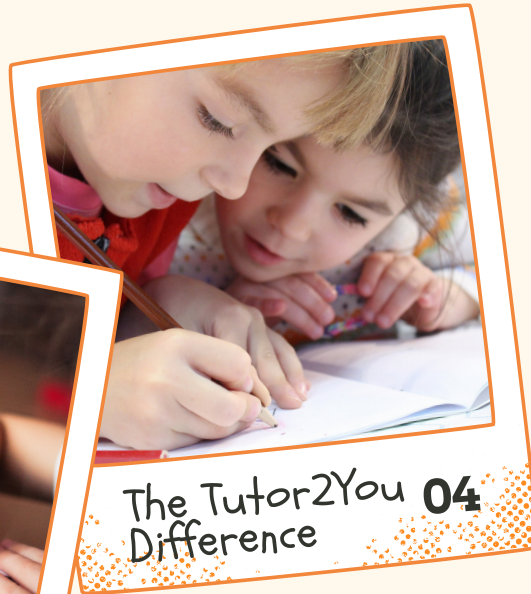
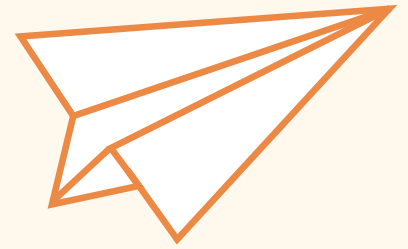


IN-HOME TUTORING INFORMATION PACK 2019





The Tutor2You **04**
Difference



Industry leading
diagnostic
assessments

06



Table of Contents

02 How can Tutor2You help
03 What you can expect
04 The Tutor2You difference
05 How we compare
06 Industry leading diagnostic
assessments

07 Tutors
08 How it works
09 Pricing
10 The Tutor2You Values
11 Terms & Conditions

HOW CAN TUTOR2YOU HELP

**01****Identify knowledge gaps**

with industry leading diagnostic assessments

03**Free In-Home Consultation and Assessment**

with your local tutor to make sure they're the perfect fit for your child

02**Faster Results**

by developing personally tailored lesson plans

04**Improve Confidence and Motivation**

with ongoing one-on-one mentoring



WHAT YOU CAN EXPECT



We guarantee to respond to every enquiry within 1 business day



Regular contact from our team throughout the course of the term



Your own dedicated customer service representative and their direct number



100% Transparency

- No hidden charges
- Flexible payment options
- No lock in contracts

THE TUTOR2YOU DIFFERENCE

We approach education with a proactive philosophy, to give your child the opportunity to discover how they learn best and the skills they need to succeed. Using a broad range of scientifically based learning strategies and techniques, your child will learn the skills they need to absorb information faster and more effectively.

We believe students must be given the opportunity to learn from their mistakes. Using industry leading diagnostic assessments, including learning styles, learning skills and subject specific assessments, your child's tutor can focus on core knowledge gaps in order to ensure a solid foundation.

We thrive for lasting results by improving not only your child's knowledge and understanding of what they learn, but how they learn it. One-on-one mentorship improves confidence and maintains motivation, providing a holistic approach.

*Giving parents peace of mind
since 2012*



HOW WE COMPARE

	Tutor2You	Kip McGrath	Fruition	Tutoring for Excellence	Personal Tutors	Scouter Tutor
Trained & Certified Tutors	✓	✓	✓	✓	✓	✗
Maths & English Diagnostic Assessments	✓	✓	✓	✗	✗	✗
Learning Style Assessments	✓	✗	✗	✗	✗	✗
Learning IQ Assessments	✓	✗	✗	✗	✗	✗
In-home One-on-One Lessons	✓	✗	✗	✓	✗	✗
Individual Student Reports	✓	✓	✗	✗	✗	✗
No Obligation In-home Consultation	✓	✗	✗	✗	✗	✓
Study Skills Training Program	✓	✓	✗	✗	✗	✗
Customised Learning Programs	✓	✓	✗	✗	✗	✗

Note: Survey conducted during September 2016. All companies surveyed in response to how they would approach lessons for a year 9 student struggling with maths.

INDUSTRY LEADING DIAGNOSTIC ASSESSMENTS

*Diagnostic assessments to help your child
catch up and get ahead*



Drawing from over 2000 resources you'll receive 100% tailored reports & programs to suit your child's needs.



Know your child's progress every step of the way with weekly updates from your tutor



Learning IQ and Learning Style assessments ensure your tutor speaks your child's language, improving effectiveness and maximising your tutoring investment.



An industry leading Aus-Industry approved R&D project.



TUTORS

EACH AND EVERY ONE OF OUR TUTORS UNDERGO A STRINGENT APPLICATION AND VETTING PROCESS INCLUDING:



A detailed application and screening process covering our three pillars of academic expertise, communication and values fit.



Mandatory phone and face to face interviews



Successful completion of our 18 step Training & Certification Program



Currently hold all relevant Working With Children Checks

"I'm doing a bit of boasting here, but also this is to say a very big thank you to Tutor2You and Tracey for the wonderful job she has done tutoring Josh. His teacher told me that he has straight A's on his report card, that his improvement has been out of sight this term and, best of all, he has won the Academic Excellence Award for his grade."

- Amanda R. (T2Y Client)

HOW IT WORKS



Discovery call

Complete an initial discovery call with your Regional Manager to discuss your specific needs so that they may select the most suitable tutor

Schedule free in-home consultation

Your tutor will call to schedule your no-obligation Free in-home consultation

Initial diagnostic assessments

Your tutor will allocate some initial diagnostic assessments to be completed before the consultation



Confirmed booking

Once you've confirmed your booking, your Regional Manager will prepare your booking and invoice.

Right fit tutor

Your Regional Manager will call the following day to ensure the tutor was the right fit for your child and discuss payment options

Review and discuss

In-home consultation with your tutor to review the results and discuss how they can help

2019 PACKAGES


One Off Pay As You Go	Silver Package	Gold Package	Platinum Package
	\$490	\$850	\$1210
\$65 per hour	8 Weeks x 1 Hour Per Week	8 Weeks x 2 Hours Per Week	8 Weeks x 3 Hours Per Week
	+ Free copy of "The Successful Student Weekly Checklist"	+ Free copy of "The Successful Student Weekly Checklist" + Free access to online study skills training	
	Total Value \$549 Save \$59 (11%)	Total Value \$1168 Save \$318 (26%)	Total Value \$1688 Save \$478 (28%)

*Read a copy of our full terms and conditions at the back of this information pack


Need more hours?

All additional hours on a tutoring package are charged at a simple flat hourly rate of \$45 per hour

 Weekly payment plans are available for packages at no extra cost (direct debit fees apply)


 Access to our online platform including:

- Resources database of over 2000 resources
- Student study skills training (\$99 Value)
- The successful students weekly checklist (\$29 Value)

 Only pay for what you use

 Cancel at anytime

 Extra lessons at one low flat hourly rate

 No minimums terms or lock in contracts

**Are you an Organisation, Charity or Government Department?
Contact us today to discuss our organisation pricing.**

WHAT MAKES TUTOR2YOU DIFFERENT

Our values define us

WE'RE PROFESSIONAL

We take pride in our reliability, independence, excellent communication and have respect for not only others but ourselves. For many, these are mantras but for us, they come naturally.

WE DON'T SYMPATHISE, WE EMPATHISE

Deep down we recognise that we're in the business of helping people. We recognise and respect the challenges that not only our students but their parents face.



BE THE CHANGE YOU SEEK

Each of us should have the courage and resourcefulness to spark change, for our students, our service and our people. Continuous improvement is a shared responsibility, action is an individual one.

WE INSPIRE

We're confident in our abilities, as we've 'been there and done that'. We acknowledge that students look up to us and as such respect the opportunity we have to make a positive and lasting impact on our student's lives.

Tutor2You

BUILD CONFIDENCE | GAIN MOTIVATION | IMPROVE RESULTS

TERMS & CONDITIONS

GENERAL

1. Tutor2you Australia Pty Ltd is an Australian Business (ABN: 81 166 455 572) with its head office in Brisbane QLD.
2. Throughout this document 'Our' and 'We' refers to Tutor2you. 'You' and 'Your' refers to the client either reading this or receiving services.

TUTORS

3. All of our tutors are certified to work with children and hold valid working with children checks
4. Our recruitment process includes thorough screening, including both a phone and face to face interview with every tutor.
5. Although we work hard to ensure the right fit for your child, if for any reason, you're not 100% happy with your tutor during your consultation or throughout the course of your booking, we'll happily arrange another consultation with an alternative tutor.

BOOKINGS

6. Standard – Pay as you go (PAYG)
 - a. PAYG lessons are booked and invoiced on an as needed basis at our full standard rate of \$65 per hour and due in advance of the lesson.
 - b. Due to their nature, PAYG bookings are unable to be conducted as structured remedial or extension programs.
7. Packages
 - a. Package booking fees are calculated using a simple weekly management fee of \$16.25 for the first 8 weeks of the booking plus a flat hourly rate of \$45 per hour of tutoring (Inclusive of GST).
 - b. Bookings are valid for one term at a time, and the holidays either side.
 - c. Packages must be paid either Up-front or via Instalments.
 - d. Lessons may be rescheduled throughout the course of the booking in accordance with these terms and unused lessons are fully refundable at the completion of the term, or cancellation of the booking in accordance with the pricing structure above.

INVOICING & PAYMENT OPTIONS

8. Packages - Up-front
 - a. Bookings will be invoiced in one invoice due on or before the start of the booking.
 - b. Payment can be made via a bank direct deposit to the bank account listed on the invoice using the invoice number as the reference.
 - c. Alternatively, payment may be made online via Integrapay via either credit card, or direct debit from a bank account (Note: Processing charges do apply and are administered by Integrapay and confirmed on the checkout screen prior to payment)
9. Packages – Weekly Payment Plan (Instalments)
 - a. For packages on a Weekly Payment Plan invoices are issued for the amount equal to the total package booking fee divided by the number of calendar weeks, beginning the 2 days prior to the first lesson, weekly for the duration of the booking.
 - b. Upon the issue of the first invoice, you will be required to set up a direct debit via Integrapay using either a bank account or credit card when paying the first invoice.
 - c. Once set up, direct debits payments will be charged on the due date of the invoice
 - d. Additional hours added to the booking will be invoiced at the time of booking via one-off invoices.
 - e. Lessons may be rescheduled throughout the course of the booking in accordance with these terms and unused lessons are fully refundable at the completion of the term, or cancellation of the booking in accordance with the pricing structure above
 - f. Instalment payments are only available when setting up on direct debit via Integrapay which is to be set up when paying the first invoice.
10. Standard – Pay As You Go (PAYG)
 - a. Lessons are invoiced on an as needed basis at our full standard rate of \$65 per hour and due in advance of the lesson.
11. Early Bird Discounts
 - a. From time to time Tutor2you may make Early Bird offers available
 - b. These offers are made on strict up-front payment terms, and due payable by the Early Bird Cut-Off date, irrespective of when lessons begin.
 - c. Failure to pay by the early bird cut-off date will result in forfeiture of the early bird discount.
12. Payment Terms
 - a. Dishonours - Failed or rejected transfers will incur a \$10 fee
 - b. Overdue lessons fees may be reverted to the base rate of \$65 per hour.
 - c. Interest charged on overdue bills at 10%p.a. compounding monthly from the date of the invoice.
 - d. Where overdue invoices exceed 28 days, debt collection may be initiated and additional debt collection fees may be levied by our collection agency.

CANCELATIONS & REFUNDS

13. We understand that from time to time things are going to come up, as such:
 - a. Lessons rescheduled or cancelled 2 hours or more prior to the scheduled start time of the lesson will receive a full credit.
 - b. Lessons rescheduled or cancelled within 2 hours of the scheduled start time will incur a fee equivalent to 0.5 hours at the prevailing booking rate in order to compensate the tutors for the lost opportunity.
 - c. Lessons cancelled after the tutor has arrived will incur a minimum fee of 1 hour at the prevailing booking rate.
14. Upon completion or cancellation of a booking, a full credit of any unused hours will be issued in accordance with the relevant package rates.
15. Cancellation fees may be waived at the absolute discretion of management in extenuating circumstances.
16. Refunds of outstanding credit will be processed on request and may take up to two weeks from the provision of bank details.

CHANGES TO TERMS

17. Tutor2you reserves the right to change these terms at any time. Current terms and conditions will always be displayed on the website.